

## CUSTOMER SATISFACTION SURVEY

Thank you for using Active Healthcare!

In order to help us continually monitor our customer service satisfaction levels, your comments are desired.

Please indicate your rating of our services by checking one blank on the scale below for each question.

		1	2	3	4		
1.	Easy to Contact:	Poor	___	___	___	___	Excellent
2.	Insurance Benefits reviewed clearly:	Poor	___	___	___	___	Excellent
3.	Responses to Questions:	Poor	___	___	___	___	Excellent
4.	Supplies Provided in a Timely Manner:	Poor	___	___	___	___	Excellent
5.	Staff Easily Accessible:	Poor	___	___	___	___	Excellent
6.	Supply Quality & Condition:	Poor	___	___	___	___	Excellent
7.	Supply Program Clearly Explained:	Poor	___	___	___	___	Excellent
8.	Interactions with Office Staff:	Poor	___	___	___	___	Excellent
9.	Overall Rating:	Poor	___	___	___	___	Excellent

What is your overall impression of Active Healthcare? Other comments?

**Mail to: 9104 Falls of Neuse Rd, Ste 100, Raleigh, NC 27615**  
**OR Email to: [lung@ActiveHealthcare.com](mailto:lung@ActiveHealthcare.com)**  
**OR Fax to: 919-844-2802**

**Visit our website at [ActiveHealthcare.com](http://ActiveHealthcare.com)**